

CAMPUS BOOKINGS

INTRODUCTION

The following document is intended to assist Dalhousie University students, staffs and faculty members on navigating through the Campus Bookings site. This document consists of a step by step guidance on utilizing the different tools and functionalities that Campus Bookings site offers. To easily navigate through this document, please click the link on the topics of your interests under the table of contents.

TABLE OF CONTENTS

Introduction	1
Logging Into Campus Bookings	2
Ways that you can Request for Rooms Using Campus Bookings	3
Campus Bookings – Requesting Space for Ratified Societies	4
Campus Bookings – Requesting Space as a Faculty and Staffs	- 22
How can I make a Self-Service Request?	32
How to Check the Status of your Request?	. 37
How can I Modify my Request?	41
How to Cancel my Requests?	44
Who Should I Contact Regarding my Requests?	48

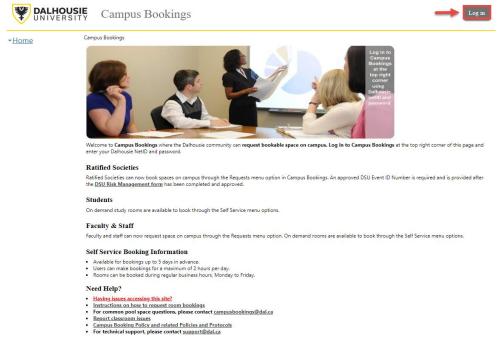


LOGGING INTO CAMPUS BOOKINGS

Step 1: Visit the Campus Booking website through https://campusbookings.dal.ca/ or visit MyDal website and go to:

Services and Resource > Campus Community > Campus Bookings

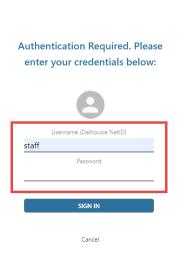
Click on the 'Log In' button



Step 2: Enter your log in credentials. Enter your Net ID as your Username, and the password you normally use. Click on 'Sign In'.

Note: If you are unsure of your Dalhousie log in credential, then please go to https://password.dal.ca/ for further assistance.

WAYS THAT YOU CAN REQUEST FOR ROOMS
USING CAMPUS BOOKINGS





There are two ways for requesting for a room using the Campus Bookings website:

- 1. Using the 'Request' tab (Staffs & Faculty Members)
- 2. Using the 'Self Service' tab (Students)

Requests: The 'Request' section of Campus Bookings is intended for Staff and Faculty Members that are looking to book space within our campuses. These spaces are not pre-approved and requests for these spaces will require an approval from the room admin or staff member who manages the room and has the access to approve or decline the room request. For a step-by-step guide, please go to **Section 2-1.**

Self Service: The 'Self Service' section of Campus Bookings is a user friendly system that was implemented with the intention of assisting Dalhousie University students with finding a specific room through our Campus Booking website without needing assistance from our staff members. For a step-by-step guide on using this feature, please refer to **Section 4-1**.

Note: The Self Service section consists of room that were already pre-approved, which means, you do not have to wait for the room to be approved by a locally managed administrator and these rooms are intended to be utilized by Dalhousie University students mainly for booking relatively smaller sized classrooms or study rooms.





Campus Bookings —REQUESTING SPACE FOR RATIFIFIED SOCIETIES

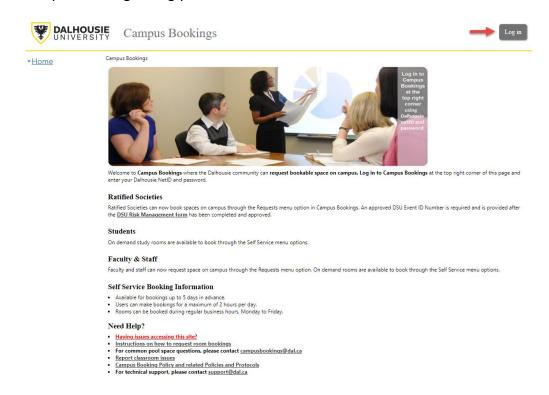
Step 1: Visit https://www.dsu.ca/peo-resources

1-1 COMPLETE ANY DSU-RELATED REQUIREMENTS FOR EVENT BOOKINGS

1-2 RECORD THE DSU EVENT ID NUMBER

Step 2: Go to https://campusbookings.dal.ca

Log into Campus Bookings using your NETID and Password



For making room requests, you have two options to choose from:

- Find a Room: For bookings that occur during regular office hours or if you already know what rooms you are looking for.
- **2. Make a Request**: For bookings that occur outside of regular office hours or if you need assistance with selecting a room.



1-3 FIND A ROOM

Step 3A: On the left hand side menu under 'Requests', click on 'Find a Room'



Campus Bookings

+Home

My Calendar My Bookings

▼Self Service

My Self Service Find a Room Book a Specific Room

▼ Requests

My Requests

Make a Request

Find a Room

Request a Specific Room

· Calendar Search

Events Rooms

Campus Bookings



Welcome to **Campus Bookings** where the Dalhousie commu enter your Dalhousie NetID and password.

Ratified Societies

Ratified Societies can now book spaces on campus through t the <u>DSU Risk Management form</u> has been completed and a

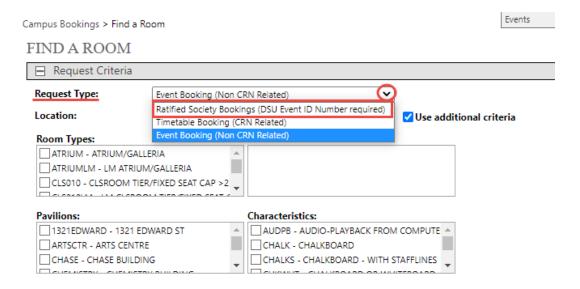
Students



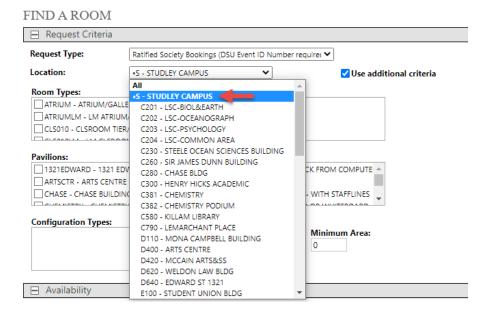
1-4 CHOOSING A SPECIFIC ROOM

Step 4: Finding a room

i. Under 'Request Type', Click on the drop down arrows and ensure that you have selected 'Ratified Society Bookings' (DSU Event ID Number required)



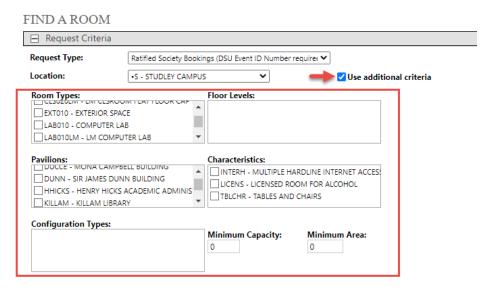
ii. Under 'Location', click on the drop down arrows to select a Campus, or any specific building that is part of that campus, or if you would like to see all of the rooms from all campuses, then choose the 'All' option.





For choosing a **Location**, you will have three options:

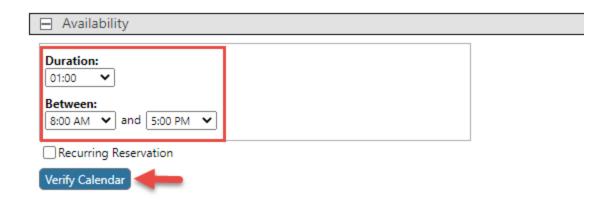
- 1. All Shows all bookable rooms within Dalhousie University
- 2. **By Campus** Search for a room within a specific campus
- 3. By Building Search for a room within a specific building
- iii. If it is not already selected by default, click on the 'Use additional criteria' box only if you would like to add any specific filters for your room request. (i.e Requirement of a white board)



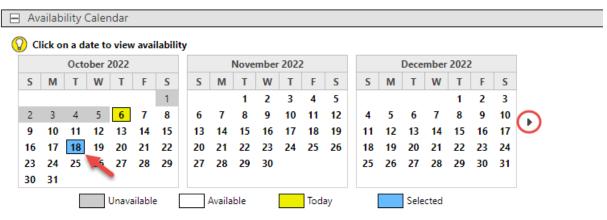
iv. Under 'Availability,' select the Duration and Time Intervals for your Room Request and click on 'Verify Calendar'.

Note: For reservations that are **reoccurring**, you may skip ahead to <u>step vi</u>.





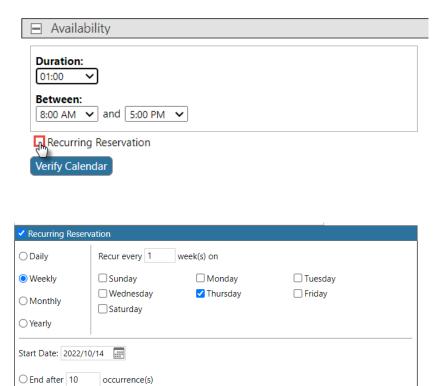
v. A calendar displaying the availability of dates for the next three months will show. The status of the availability will be indicated with different colors from the bottom, and if you would like to view for a later date, then you may use the arrows on the right. Select a date to view for room availability.





vi. For recurring reservations, click on the 'Recurring Reservation' check box to select it.

From there, you will have the options to choose whether you would like the reoccurrence to occur Daily, Weekly, Monthly or Yearly. Select the options that best matches with your preference and click 'Verify Availability'



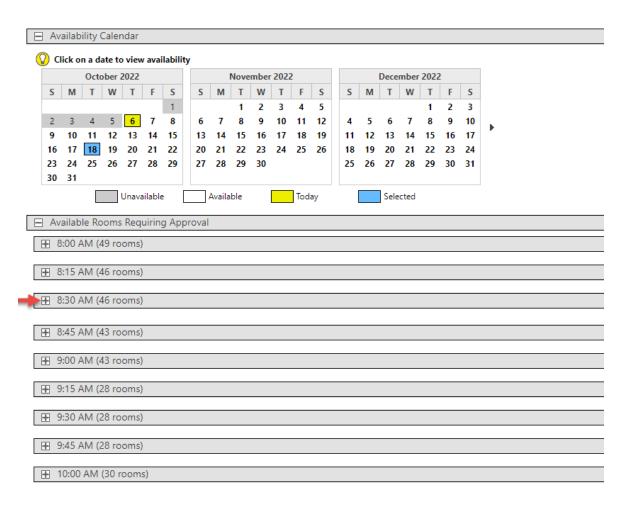
Show Occurrences

● End by 2022/12/31 | | |

Verify Availability

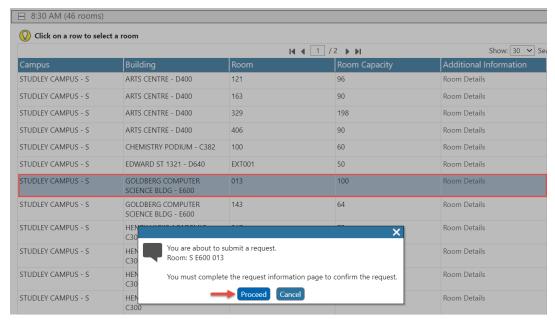


vii. Once you have completed the previous steps, a list of Available Rooms Requiring Approval and the availability of the times will show up based on time frames that you have selected. Select a time that you would like to schedule.



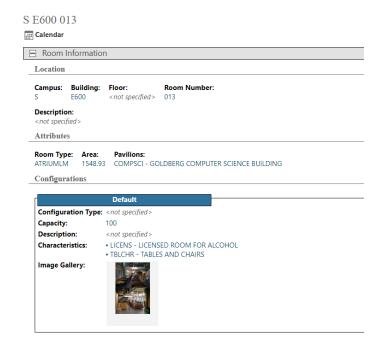


viii. Select the room that you would like to request. A pop up window will show to indicate that you are submitting a request for the selected room. Click on 'Proceed' to continue.



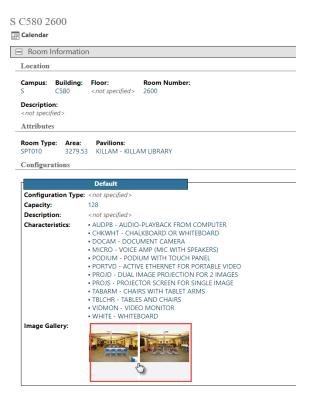
To view more details about a specific room, such as room characteristics and images before proceeding. Click on the clickable text label 'Room Details' under 'Additional Information' row section.

Additional Information
Room Details



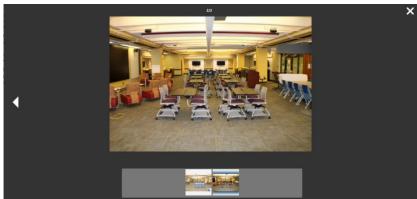
You can click on the pictures under 'Image Gallery' to get the expanded version of the particular room that you are requesting.





A new window will open with a larger size of the pictures shown above. If a room selected has multiple pictures, you can click on the arrows on the right hand side to switch between the pictures.





1-5 FILLING ANY INFORMATION

REQUIRED



Step 5: Request Information

i. Fill in the Number of Attendees and review the information that is labeled under the 'Time Information' and 'Location Information'

REQUEST CONFIRMATION



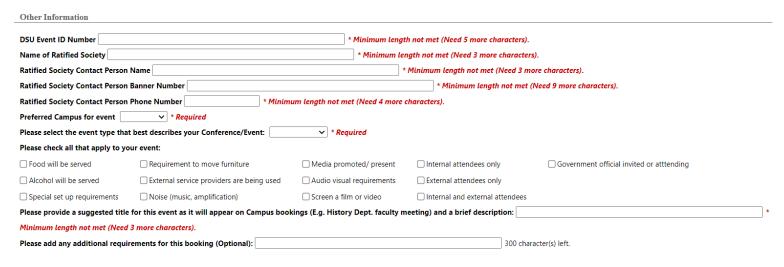
(Important Note): It is recommended to not use the 'Please enter additional time requirements here' or 'Please enter additional room requirements here' text boxes for allocating more time and any other room requirements that you may have. There are **NO GURANTEES** when using the text boxes. For the requirement to register into the system and guarantee that your request is fulfilled, you will need to make a **separate** request.

Making any additional requirement requests under these boxes will not guaranteed that you request will be fulfilled as the room admin may receive multiple requests from other users for the same requirements that you have indicated.





ii. Fill out all the required fields that are highlighted in red, as these will be required in order for you to 'Submit' your request





iii. Click on the 'Submit'

Other Information					
DSU Event ID Number 123456		9994 character(s)	left.		
Name of Ratified Society Dalho	usie Reading Club	478 character(s	i) left.		
Ratified Society Contact Person	Name Student		3 character(s) left.		
Ratified Society Contact Person	Banner Number B00123456		9991 character(s) left.		
Ratified Society Contact Person	Phone Number 9021234567 0 charac	ter(s) left.			
Preferred Campus for event S	tudley 💙				
Please select the event type tha	t best describes your Conference/Event: Meeti	ng 🗸			
Please check all that apply to y	our event:				
Food will be served	Requirement to move furniture	Media promoted/ present	Internal attendees only	Government official invited or atttending	
Alcohol will be served	External service providers are being used	Audio visual requirements	External attendees only		
Special set up requirements	Noise (music, amplification)	Screen a film or video	Internal and external attendees		
Please provide a suggested title	e for this event as it will appear on Campus boo	kings (E.g. History Dept. faculty n	neeting) and a brief description: Dalhou	usie Book Meeting	278 character(s) left.
Please add any additional requi	irements for this booking (Optional):		300 chara	cter(s) left.	
Your request will be submitted katheryn.minty@dal.ca	to:				
			Submit		

1-6 CONFIRMATION

Step 6: Confirmation Number

i. A pop up window will show 'Select OK to submit this request'. Click on 'OK'





ii. After the submission, you will be provided with a confirmation code, which can be used to find your bookings through 'My request' from the left hand side bar. Click on 'OK' again.





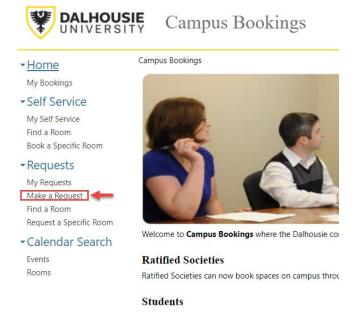
You may also notice that you have received an email notification confirming this request. Another email confirmation will be sent once your request has been approved or declined. Always refer back to the 'My Requests' using your reference code for a more detailed description of your reservation.

2-1 MAKE A REQUEST

Step 3B: Using 'Make a Request'



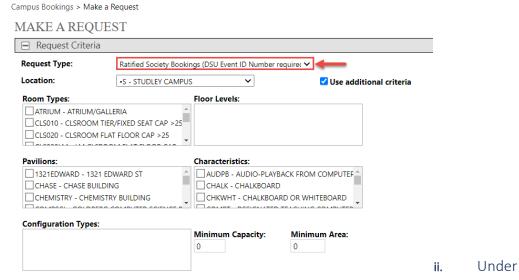
i. On the left hand side under 'Requests' Click on 'Make a Request'



2-2 FIND A ROOM

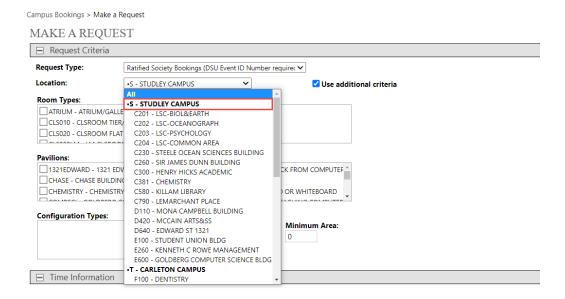
Step 4B: Finding a room

 i. Verify that the Request Type is 'Ratified Society Bookings (DSU Event ID Number Required)



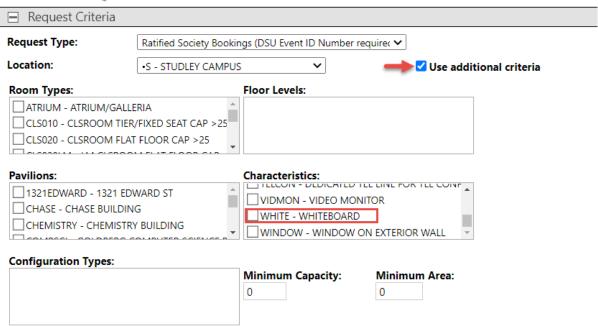
'Location', click on the drop down arrows to select a Campus, or a specific building within that Campus (Choose 'All' if you would prefer to see all options)





iii. Click on the 'Use additional criteria' check box if you have any additional filters that you would like to add to your room request. (i.e. Whiteboard requirement)

MAKE A REQUEST





iv. Under 'Time Information', Choose the Date, Start Time, and Duration of your request and click on 'Proceed'



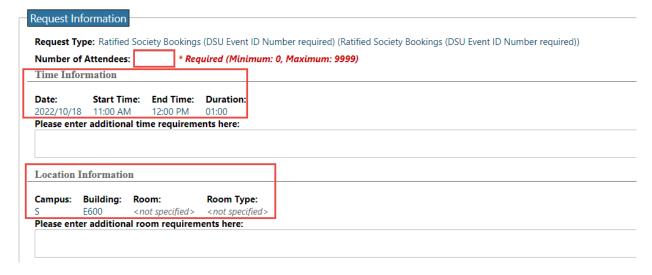


2-3 FILLING IN THE NECESSARY INFORMATION

Step 5B: Requesting Confirmation

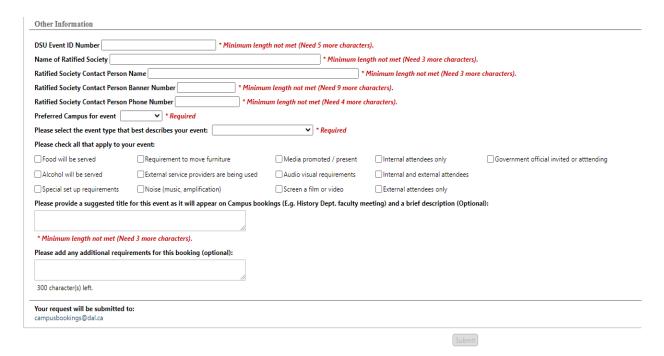
i. Clarify the number of attendees and verify the 'Time Information' and 'Location Information'

REQUEST CONFIRMATION

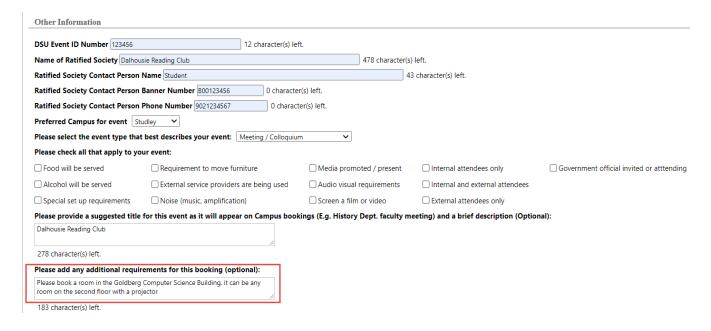




ii. Complete the required information in the form provided and use the DSU event ID Number from **Step 1** prior to completing the the following.



- If you are using the 'Make a Request' option for requesting space outside of regular office hours, then please use the 'Please add any additional requirements for this booking' text box to include any information, such as, the building name or the room number of the space you are looking to book.
- If you are unsure on the information of the specific room and require assistance with booking, you can use the text box to include any room preferences that you may have and adding the





- characteristics of the room. (i.e.. A specific building, floor level, any room equipment requirements and etc.)
- iii. After filling out the required information. Click on the 'Submit' button.

Please provide a suggested title for this event as it will appear on Cam	pus bookings (E.g. History Dept. faculty meeting) and a brief description (Optional):
Dalhousie Reading Club	
278 character(s) left.	
Please add any additional requirements for this booking (optional):	
Please book a room in the Goldberg Computer Science Building, it can be any room on the second floor with a projector	
183 character(s) left.	
Your request will be submitted to: campusbookings@dal.ca	
	Submit

2-4 CONFIRMATION

Step 6: Reference Number

i. Click on the 'OK' button to submit this request

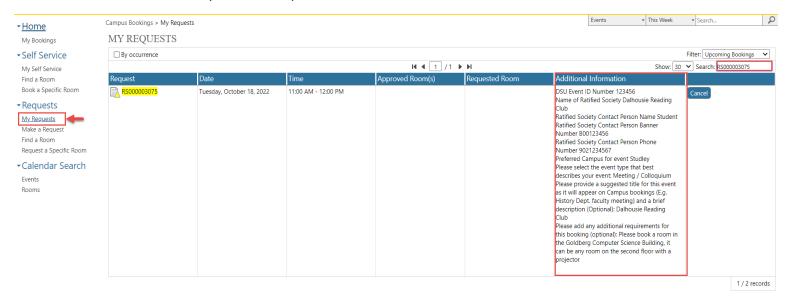


ii. Next, you will receive a request reference number, as well as an email notification detailing the information of your room request.





You can always refer back to the 'My Requests' from the left hand side menu and use your reference number to access to your room requests in a more detailed format.



CAMPUS BOOKINGS - REQUESTING SPACE AS A FACULTY AND STAFFS

3-1 LOGGING IN

Step 1: Go to https://campusbookings.dal.ca/ and click on the 'Log in' button on the upper right hand corner. To sign in, use your NetID and Password.







Campus Bookings



Home



Welcome to Campus Bookings where the Dalhousie community can request bookable space on campus. Log in to Campus Bookings at the top right corner of this page and enter your Dalhousie NetID and password.

Ratified Societies

Ratified Societies can now book spaces on campus through the Requests menu option in Campus Bookings. An approved DSU Event ID Number is required and is provided after the <u>DSU Risk Management form</u> has been completed and approved.

3-2 Using 'FIND A ROOM' FOR FACULTY AND STAFFS

Step 2: Under 'Requests' from the left hand side menu, click on 'Find a Room'.



3-3 FINDING A SPECIFIC MEMBERS AND STAFFS

Step 3: Find a Room

i. Under 'Request Type', click on the drop down arrow and select the room request type.

For faculty members and staffs, there are two options:



- 1. Event Booking (Non CRN Related)
- 2. Timetable Booking (CRN Related)

Campus Bookings > Find a Ro	oom	
FIND A ROOM		
■ Request Criteria		
Request Type: Location:	Event Booking (Non CRN Related) Timetable Booking (CRN Related) Event Booking (Non CRN Related)	✓ Use additional criteria
Room Types:	Floor Levels:	
ATRIUM - ATRIUM/GALL ATRIUMLM - LM ATRIUM CLS010 - CLSROOM TIEF	N/GALLERIA R/FIXED SEAT CAP >25	
Pavilions:	Characteristics:	
1321EDWARD - 1321 ED		
CHASE - CHASE BUILDIN		
Configuration Types:		
	Minimum Capacity:	Minimum Area:

Event Bookings (Non CRN Related) - These are events that are not linked to any specific class listed in the Academic Timetable, the requests can be classified as the following:



-Conference -Display Session -Meeting -Guest Speaker -Public Lecture -Dinner -Reception -Film -Press Conferences -Arts -Poster Board -Donor Event -Trade Show -Camps -Competition -Performance -Concert -Tutoring -Classes -Workshops -Weddings -Ceremony -Colloquium

Timetable Bookings (CRN Related) - These are request that are related to any specific class in the Academic Timetable. These requests may include events such as:

-Lecture -Thesis Defense

-Exam -Seminar

-Breakout Session -Tutorial

-Workshop -Lab

-Mid Term -Lecture Series

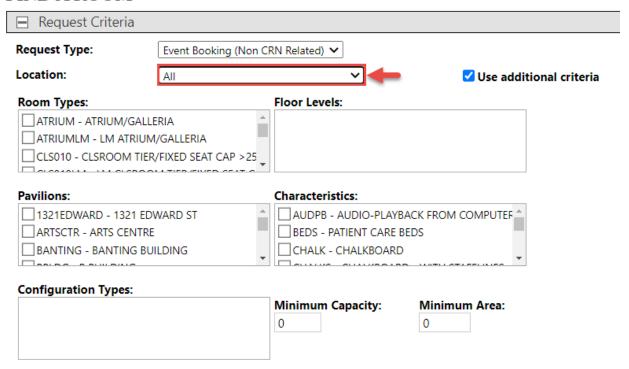
-Review session -Test

-Thesis Class



ii. Select the 'Location' of the request

FIND A ROOM



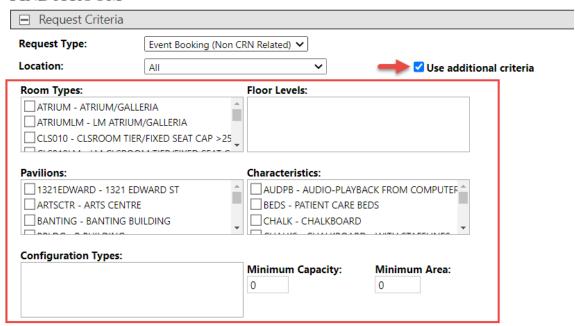
For choosing the Location, you have three options:

- i. All Search for all bookable rooms within Dalhousie University
- ii. By Campus Search for a room within a specific campus (e.g. S for Studly, X for Sexton)
- iii. **By Building** Search for a room within a specific building (e.g. room E100 for Student Union building)

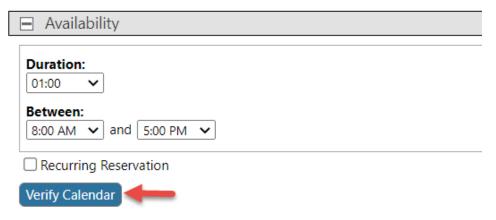


iii. Click on the 'Use additional criteria' box if you would like to add any specific filters for your room request. (i.e. White Board requirements) If not, you may skip to the next step.

FIND A ROOM

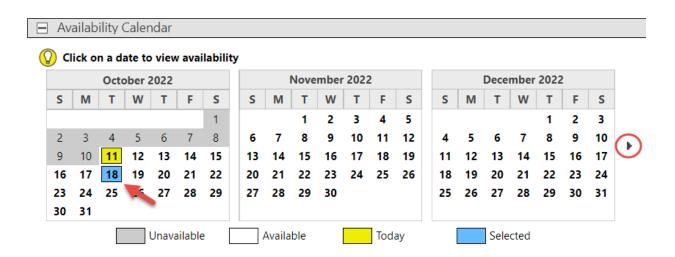


iv. Select the 'Duration' and the time interval that you would prefer for your request and click on 'Verify Calendar'

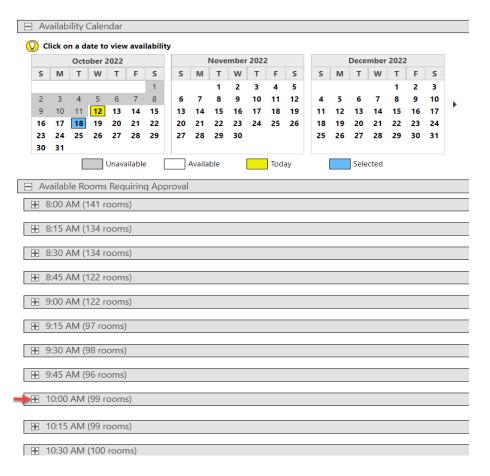




v. Choose a date from the calendar that you would like to view the room availability for. You may use the arrows on the right if you would like to view a future date.

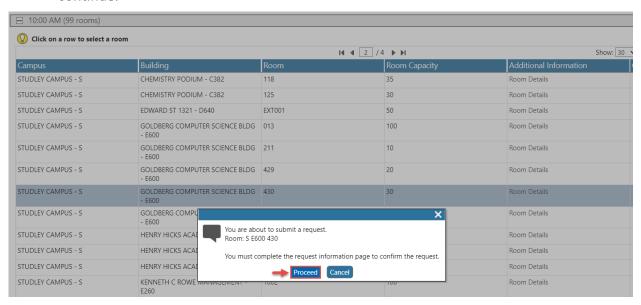


vi. A list of available times for the room availability from the time interval that you have selected will show. Select a time to view the room availability.

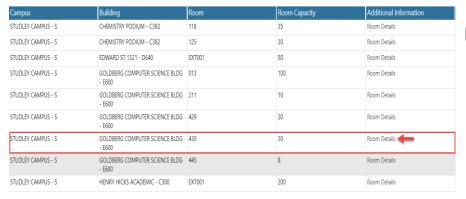


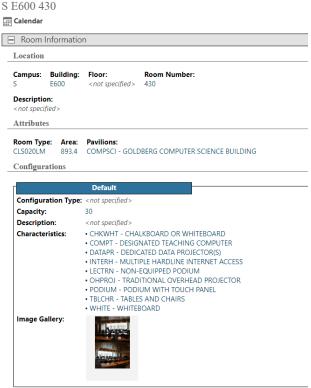


vii. Select the room that would like to request. A pop up will show to indicate that 'You must complete the request information page to confirm the request'. Click on 'Proceed' to continue.



To view more details about a specific room, such as the room characteristics and images. Click on 'Room Details' under the 'Additional Information' column.







3-4 REQUEST CONFIRMATION

Step 4: Fill in the required fields that are labeled in red

Note: The Request Confirmation page for Request Event Booking and Timetable Booking requests will look different.

By selecting 'Event Booking' as the request type, your 'Request Confirmation' page should appear like this:

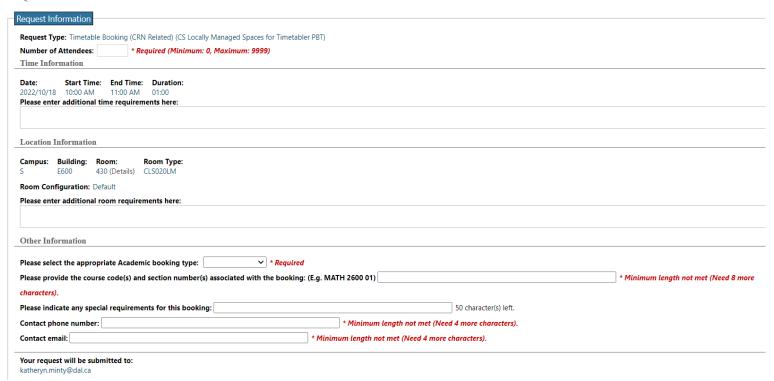
REQUEST CONFIRMATION

CRN Related) (CS Locally Managed Spaces for E Required (Minimum: 0, Maximum: 9999) ne: Duration: M 01:00	Event Booking PBT)		
rements here:			
Room Type: CLS020LM			
irements here:			
est describes your Conference/Event:	✓ * Required		
est describes your Conference/Event: f the following: * Requ			
f the following: × *Requ		☐ Internal attendees only	☐ Government official invited or attending
the following: * Requerement:	uired	☐ Internal attendees only ☐ External attendees only	☐ Government official invited or attending
f the following: * Requirement: Requirement to move furniture		-	
f the following: * Requ event: Requirement to move furniture External service providers are being used	Media promoted/ present Audio visual requirements Screen a film or video	External attendees only	25
f the following: * Requirement to move furniture External service providers are being used Noise (music, amplification) or this event as it will appear on Campus book	Media promoted/ present Audio visual requirements Screen a film or video	External attendees only Internal and external attendees neeting) and a brief description (re	25
f the following: * Requirement to move furniture External service providers are being used Noise (music, amplification) or this event as it will appear on Campus book	☐ Media promoted/ present ☐ Audio visual requirements ☐ Screen a film or video kings (E.g. History Dept. faculty m	External attendees only Internal and external attendees neeting) and a brief description (re	es equired):
f the following: event: Requirement to move furniture External service providers are being used Noise (music, amplification) or this event as it will appear on Campus book * Minit	Media promoted/ present Audio visual requirements Screen a film or video kings (E.g. History Dept. faculty minum length not met (Need 3 mor	External attendees only Internal and external attendees neeting) and a brief description (re-	es equired): eft.
	CLS020LM	CLS020LM	CLS020LM



By selecting Timetable Booking as the request type, your 'Request Information' page should appear like this:

REQUEST CONFIRMATION



i. Fill in the required fields that are highlighted in red. Click on the 'OK' button to submit the request.





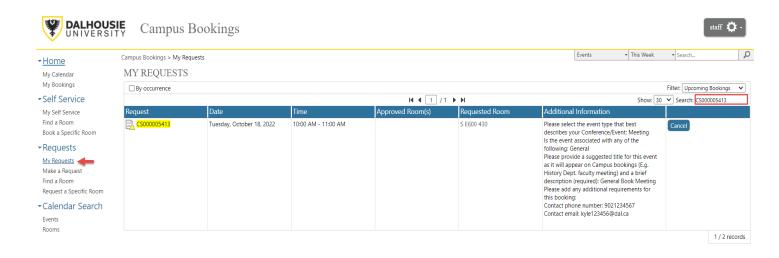
3-5 CONFIRMATION

Step 5: Confirmation Code

i. You will now receive a confirmation code, which will also be sent to the email address that you have provided, along with any updates referring to your request. Click on 'OK' to complete the request.



ii. To access to your requests that you have made, click on the 'My Request' on the left hand side and use the search bar on the upper right hand corner to type in your confirmation code.





How can I make a self serve request?

Using the Self Service section will allow you to request certain rooms that are made available for booking without the need of having it manually approved. Once a room becomes available, you can book it for maximum two hours per day, during the regular office hours, and up to five days in advanced.

4-1 BOOK A SPECIFIC ROOM

Step 1: On the left hand side menu under 'Self Service', click on 'Book a Specific Room'



4-2 How to find a room

Step 2: Search for the room that you are looking to book.

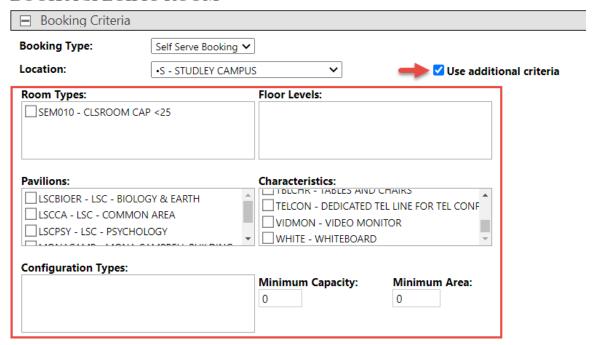
i. Select the location of where you would like to search for the room. You have three options to choose from, you can either search by Campus, Building, and or all options.

Note: You will be limited to only a certain number of rooms and will not have access to all of rooms using the self-serve feature, as other rooms may require an approval.



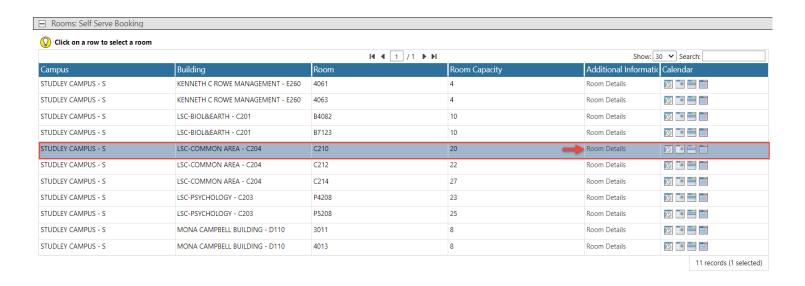
BOOK A SPECIFIC ROOM ■ Booking Criteria **Booking Type:** Self Serve Booking ➤ Location: •S - STUDLEY CAMPUS \odot Use additional criteria Room Types: SEM010 - CLSROOM CAR C201 - LSC-BIOL&EARTH C203 - LSC-PSYCHOLOGY C204 - LSC-COMMON AREA D110 - MONA CAMPBELL BUILDING E260 - KENNETH C ROWE MANAGEMENT Pavilions: T - CARLETON CAMPUS LSCBIOER - LSC - BIOLOG LAYBACK FROM COMPUTER 4 F100 - DENTISTRY LSCCA - LSC - COMMON •X - SEXTON CAMPUS LSCPSY - LSC - PSYCHOLO J280 - G.H. MURRAY-G BLDG BOARD OR WHITEBOARD •U - AGRICULTURAL CAMPUS P100 - BANTING BUILDING Click on Configuration Types: the 'Use ii. P150 - AGRICULTURAL COX INSTITUTE Minimum Area: additional criteria' box if you would like to apply any filters for your room request. (i.e Chalkboard or Whiteboard requirements)

BOOK A SPECIFIC ROOM





iii. After selecting a location and you have applied your room criteria. Select a room that matches with your preference. You may also click on 'Room Details' under 'Additional Information' column to view specific details about a room, such as, characteristics and images.





iv. Under 'Availability', choose the duration and the time interval of your room request. All staff, faculty and students can book these rooms for up to two hours per day and five days in advance. Click on 'Verify Calendar'



You may see three types of messages for the room that you are trying to request:

Room is occupied: Indicates that a room is either booked by another person or is currently unavailable during that time.

The booking must be made a maximum of 5 day(s) in advance: Indicates that the room request is outside of the 5 days booking limit.

Room is unavailable due to institution rules: Indicates that the room is either booked on the weekend, a holiday, or outside of office hours.

Note: To request a room outside of regular office hours. Please refer to <u>section 2-1</u> on using 'Make a Request'

v. Click on the 'Book' button beside the time that you would like to request.



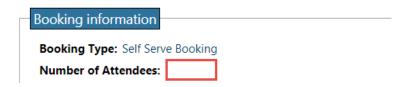


4-3 CONFIRMATION

Step 3: Booking Confirmation

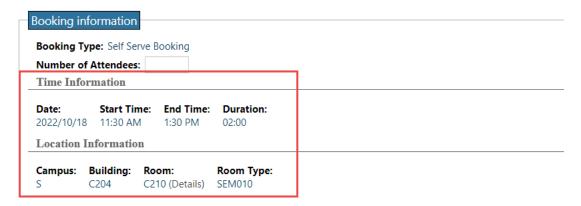
i. Indicate the number of attendees.

BOOKING CONFIRMATION



ii. Review the 'Time Information' and 'Location Information' of your request to ensure the accuracy of the information.

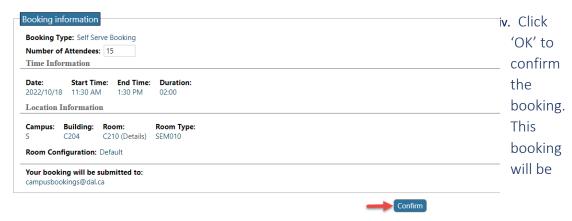
BOOKING CONFIRMATION





iii. Click on the 'Confirm' button on the bottom.

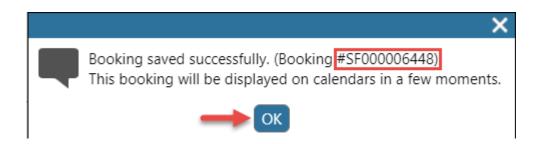
BOOKING CONFIRMATION



automatically approved.



v. You will now receive a reference code, along with a message indicating that "This booking will be displayed on calendars in a few moments". Click on 'OK' again to confirm the booking.



From 'My Bookings', you can see that the room that you have just requested is automatically approved.



CS000005413	Tuesday, October 18, 2022	10:00 AM - 11:00 AM		S E600 430	Please select the event type that best describes your Conference/Event: Meeting Is the event associated with any of the following: General Please provide a suggested title for this event as it will appear on Campus bookings (E.g. History Dept. faculty meeting) and a brief description (required): General Book Meeting Please add any additional requirements for this booking: Contact phone number: 9021234567 Contact email: kyle123456@dal.ca	Cancel	
SF000006448	Tuesday, October 18, 2022	11:30 AM - 1:30 PM	S C204 C210	S C204 C210		Cancel	
							3 records

HOW TO CHECK THE STATUS OF YOUR REQUEST?

5-1 REQUEST STATUS

Step 1: Log into Campus Bookings

When you request for a room, there will be a reference code that will be associated with the booking, which will also be sent to the email that you have provided. It is recommended to use the Campus Bookings site when you would like to view your bookings or need to make any adjustments to the bookings.

To check the status of the request:

i. Log into the Campus Bookings at https://campusbookings.dal.ca and select 'My Bookings'.





Campus Bookings



Events

→ This Week

▼ Search...

<u></u> Home

My Calendar



▼Self Service

My Self Service Find a Room Book a Specific Room

▼Requests

My Requests Make a Request Find a Room Request a Specific Room

▼Calendar Search

Events Rooms Campus Bookings



Welcome to Campus Bookings where the Dalhousie community can request bookable space on campus. Log in to Campus Bookings at the top right corner of this page and enter your Dalhousie NetID and password.

Ratified Societies can now book spaces on campus through the Requests menu option in Campus Bookings. An approved DSU Event ID Number is required and is provided after the <u>DSU Risk Management form</u> has been completed and approved.

On demand study rooms are available to book through the Self Service menu options.



ii. In 'My Bookings' you will be able to see a list of request/bookings that you have made, along with the reference number and symbols indicating the status of the request.

Booking	Date	Time	Approved Room(s)	Requested Room	Additional Information	
CS000005416	Friday, October 14, 2022	2:00 PM - 3:00 PM		S E600 013	DSU Event ID Number 1234567 Name of Ratified Society Dalhousie Reading Club Ratified Society Contact Person Name Student Ratified Society Contact Person Banner Number B00123456 Ratified Society Contact Person Phone Number 90123456 Preferred Campus for event Studley Please select the event type that best describes your Conference/Event Meeting Please provide a suggested title for this event as it will appear on Campus bookings (E.g. History Dept. faculty meeting) and a brief description: Dalhousie Book Meeting Please add any additional requirements for this booking (Optional): Recurring bookings test	
MUSC00000579	Monday, October 24, 2022	10:00 AM - 12:00 PM		S D400 111	DSU Event ID Number 1234567 Name of Ratified Society Dalhousie Dance Club Ratified Society Contact Person Name Student123 Ratified Society Contact Person Banner Number 800123456 Ratified Society Contact Person Phone Number 9021234567 Preferred Campus for event Studley Please select the event type that best describes your Conference/Event: Training/ Workshop Please row the event type that Dest describes of the server of the server of the server Flease Check all that apply to your event: Food will be served Please provide a suggested title for this event as it will appear on Campus bookings (E.g. History Dept. faculty meeting) and a brief description: Dalhousie Dance Meeting Please add any additional requirements for this booking (Optional): TESTING12345	Cancel
SF000006449	Friday, October 28, 2022	12:00 PM - 2:00 PM	S C204 C212	S C204 C212		Cancel

You may notice that there are four types of symbol statuses regarding your bookings:





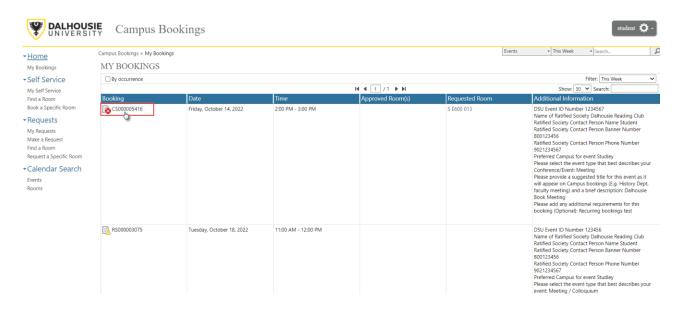
nding



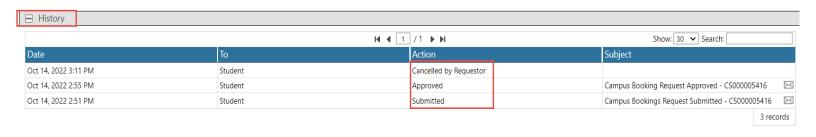




iii. To view the history regarding the status of your specific request. Click on any of the bookings that you would like to view.



iv. Scroll down to the bottom of the screen where you can see the 'History' tab. From there, you can see the history regarding your request and on what specific date the request was submitted, approved, cancelled, and etc.

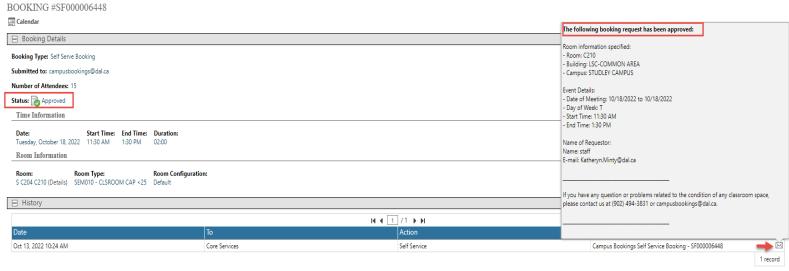




5-2 RECEIVING NOTIFICATIONS

Step 2: Check your email address or visit the Campus Booking website for any updates and notifications regarding your bookings

i. Any updates regarding the status of your booking will be notified through the email address that you have provided. But to view your booking details in a more in-depth view, it is recommended to use the Campus Booking site and go to 'My Bookings'





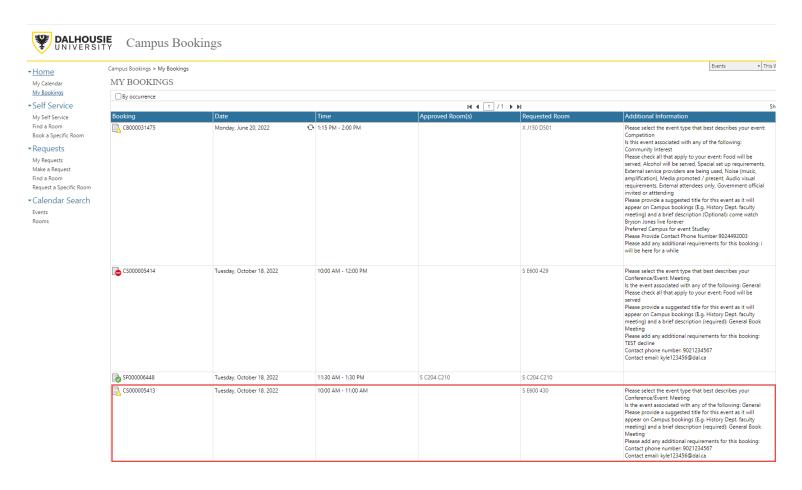
How can I modify my requests?

You can modify a request only if the status still shows 'Pending' from 'My Bookings'. Once a request has been approved, the only way to modify the request is to cancel the original request and submit a new request.

6-1 Modifying any specific requests

Step 1: Select 'My Bookings' from the left hand side menu

i. A list of all bookings that you have created will show. Choose the booking that you would like to make the adjustments for, by clicking anywhere within the box.

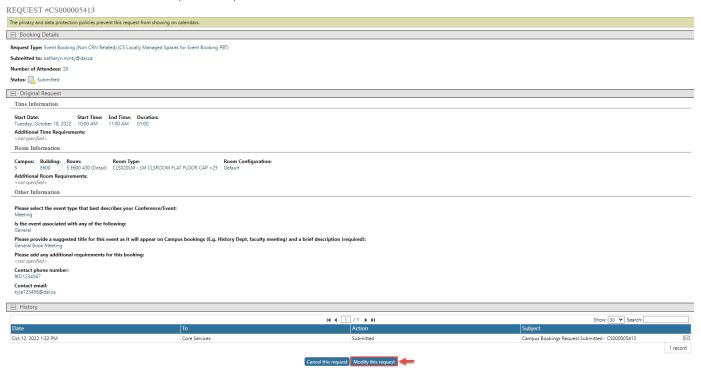




6-2 VERIFYING THE DETAILS

Step 2: Verify the current details to modify the request

i. From here, you will be able to see your request in more detail. To modify this request, click on 'Modify this request' on the bottom of the screen.



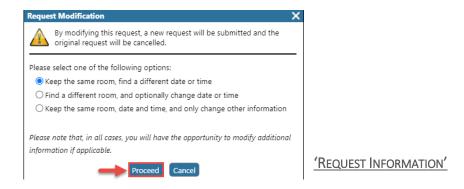
6-3 Modification options

Step 3: Select a modification option

i. A new window will show up to indicate that you must select one of the following options. Choose an option that best matches with your preference and click on 'Proceed'.

Note: You will have the opportunity to modify additional information if applicable in all of the following three cases. And modifying any information from the following request will cancel the current request and what you have changed will be created as a new request.

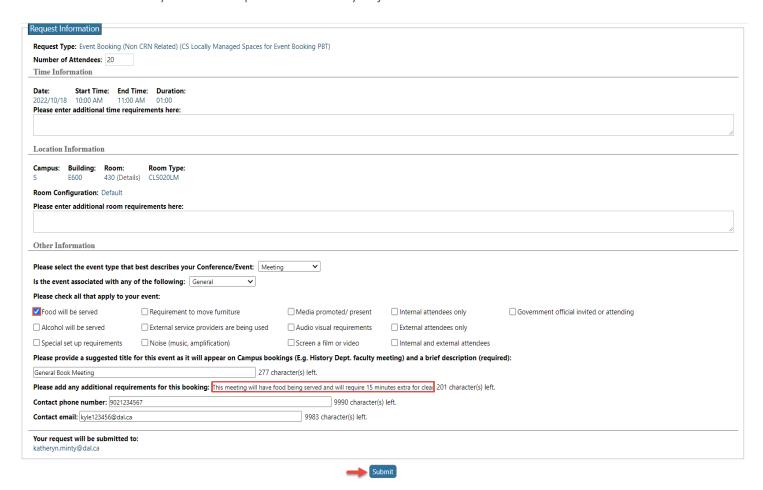




6-4 ADJUSTING THE

Step 4: Make the necessary adjustments to the new request

i. Modify the new request to make any adjustments as needed and click on 'Submit' button



After you have submitted the 'Request Information', a new request will be created with the new reference code. Click on 'OK' to confirm the new request.





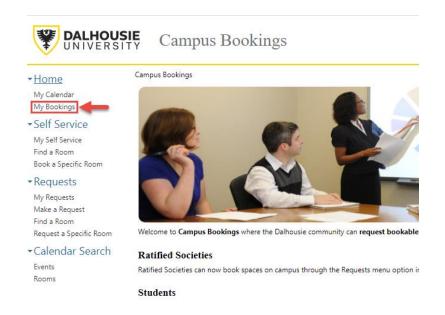
The original request has been cancelled automatically and the new request has been created successfully. (Request #CS000005415) This request is now awaiting approval.



HOW TO CANCEL MY REQUESTS?

7-1 CANCELING A REQUEST

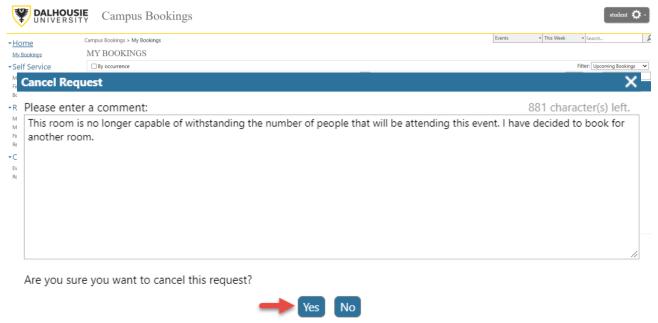
Step 1: In the homepage of the Campus Bookings website, click on 'My Bookings'



Step 2: From 'My Bookings', find the booking that you are looking to cancel and click on the 'Cancel' button.

×



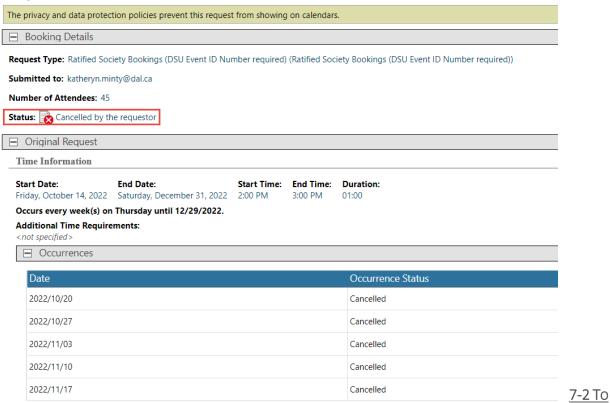


Step 3: You must now enter a reason for canceling this request. Click on 'Yes' to confirm the cancelation.

Note: Your request will now be canceled. The status of the request will now display the status of "Cancelled by the requester". Any relevant recurrences that were originally scheduled along with this request will be canceled as well.



REQUEST #CS000005416



CANCEL A SINGLE OCCURRENCE

Step 1: Go into 'My Bookings'

i. Click on the booking that you would like to change the occurrences for.

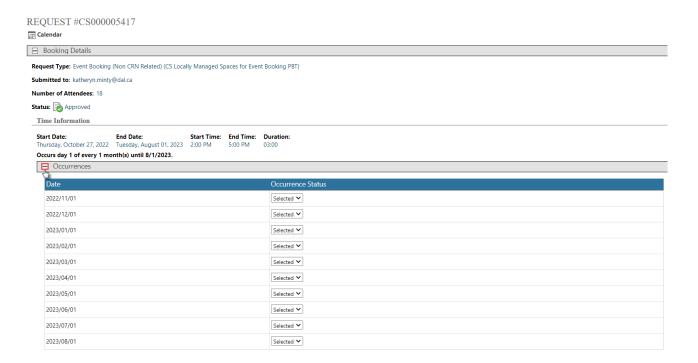


Any bookings that have a symbol indicates that the booking has recurrences

Step 2: Choose the date that you would like to change the occurrences for

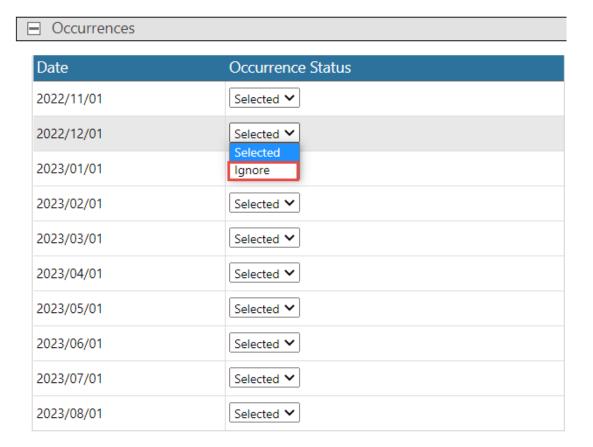


ii. Click on 'Occurrences' to expand to see the dates that the request has recurrences for.

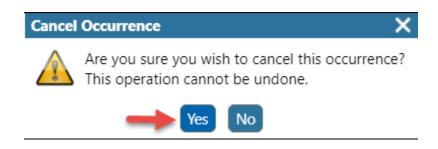




iii. After choosing the date that you would like to cancel, click on the downward arrows, and choose the 'Ignore' option.



iv. Click 'Yes' to confirm





Who should I contact regarding my requests?

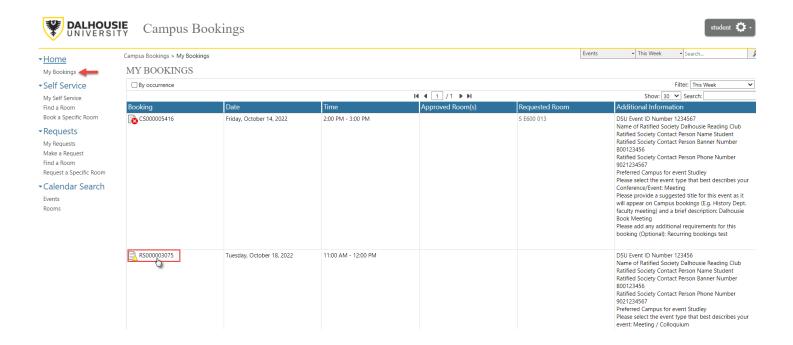
Any requests created for any particular room will contain the contact information when you are filling in your 'Request Information'. A message will state that "Your booking will be submitted to: xxxxx@dal.ca", which can be found at the bottom of the screen right beside the 'Submit' button. A confirmation of the reservation details and contact information will also be sent to your email.

Your booking will be submitted to:

campusbookings@dal.ca

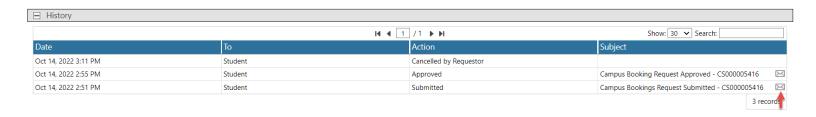
Note: Another way for you to find the contact information is by logging into Campus Bookings and do the following:

i. Click on 'My Bookings' and select the booking that you have concerns about.

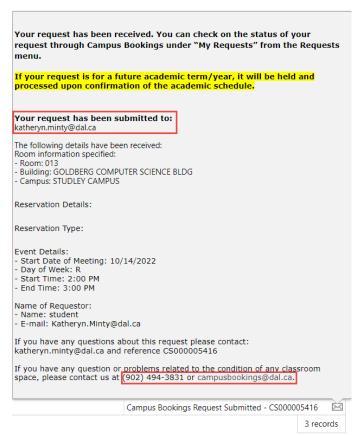




ii. From the bottom of the screen, you will see the 'History' section. From there, click on the envelope icon to open up a message about your reservation, which will be the same message sent to your email.



iii. Here you will see the confirmation of your request, along with the information about your request. At the bottom of the message, you will find the contact information.



Any questions or concerns that you may have regarding your requests should be sent to the email address or phone number that was provided to you from the message.